# THE QUANTUM EXPERIENCE

It's one thing to make exceptional sails, but we go even further by making your challenges our own. With superior and personalized customer service, we're with you every step of the way as loyal advisors, friends and fellow sailors. It's about providing unparalleled customer service and serving as a trusted resource and partner for all your sail needs. Quantum's customer care services include:

#### **EXPERT CONSULTATION**

Guides you through choices of materials, construction options, hardware, sizing, sail handling systems.



**DETAILED, ON-BOARD MEASUREMENT** Ensure a perfect, custom fit for your sails.

#### **COLLABORATION**

Throughout the process, collaboration ensures your needs are met and you know what you are getting and why.

#### **NEW SAIL INSTALLATION AND INSTRUCTION**

Quantum will fit, fine-tune, and instruct you in the use and care of your sails.

#### EXCELLENT PRODUCT WARRANTY

Backed by sailing and service experts at more than 50 locations around the globe.

### MAKING YOUR CHALLENGES OUR OWN



## **PROFESSIONAL SAIL CARE SERVICES**

Quantum's service technicians provide a broad array of sail care services – from a simple repair to sail re-cuts. The first step for any project is an understanding of your needs and a sail evaluation so we can provide you with an accurate, up-front estimate of time and cost. Here are some of the services you can find at Quantum sail lofts around the world.

- Multipoint Inspections
- Sail Repairs
- Annual Sail & Canvas Maintenance
- Sail Removal & Installation
- Sail Pick-up & Drop-off
- Sail Mildew Removal, Mitigation and Prevention
- Sail and Canvas Washing
- Same Day/Overnight Repair Services

- Sail Re-Cuts
- Sail Conversions
- Sail/Hardware Upgrades
- Canvas Repair & Fabrication